

City College Student Support Services	CEO	Admin	Trainer
Information and advice about City College's policies and procedures	✓	✓	✓
Emergency assistance and referrals to students in crisis situations	✓	✓	✓
Intervention Strategy	✓	✓	✓
Information, support and advice on financial issues including fee re-schedule	✓	✓	
Personal, educational, and practical welfare needs	✓	✓	✓
Advice on cultural and social issues, and living skills	✓	✓	
Advice on part-time employment whilst studying	✓	✓	
OSHC issues		✓	
Accommodation issues		✓	
Help with settling into Australia	✓	✓	
The City College orientation program	✓	✓	✓
Student orientation packs	✓	✓	✓
Cultural and social events	✓	✓	
Recreation activities	✓	✓	
Conduct and support LLN	✓	✓	✓
Learning and study skills	✓	✓	✓
Career advice	✓	✓	
I.T. support	✓	✓	✓
Questions about visa conditions	✓	✓	
CV development, Interview techniques and Job searching	✓	✓	✓
Support for students with special needs	✓	✓	✓
How open Bank account	✓	✓	
Organise OHSC		✓	
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